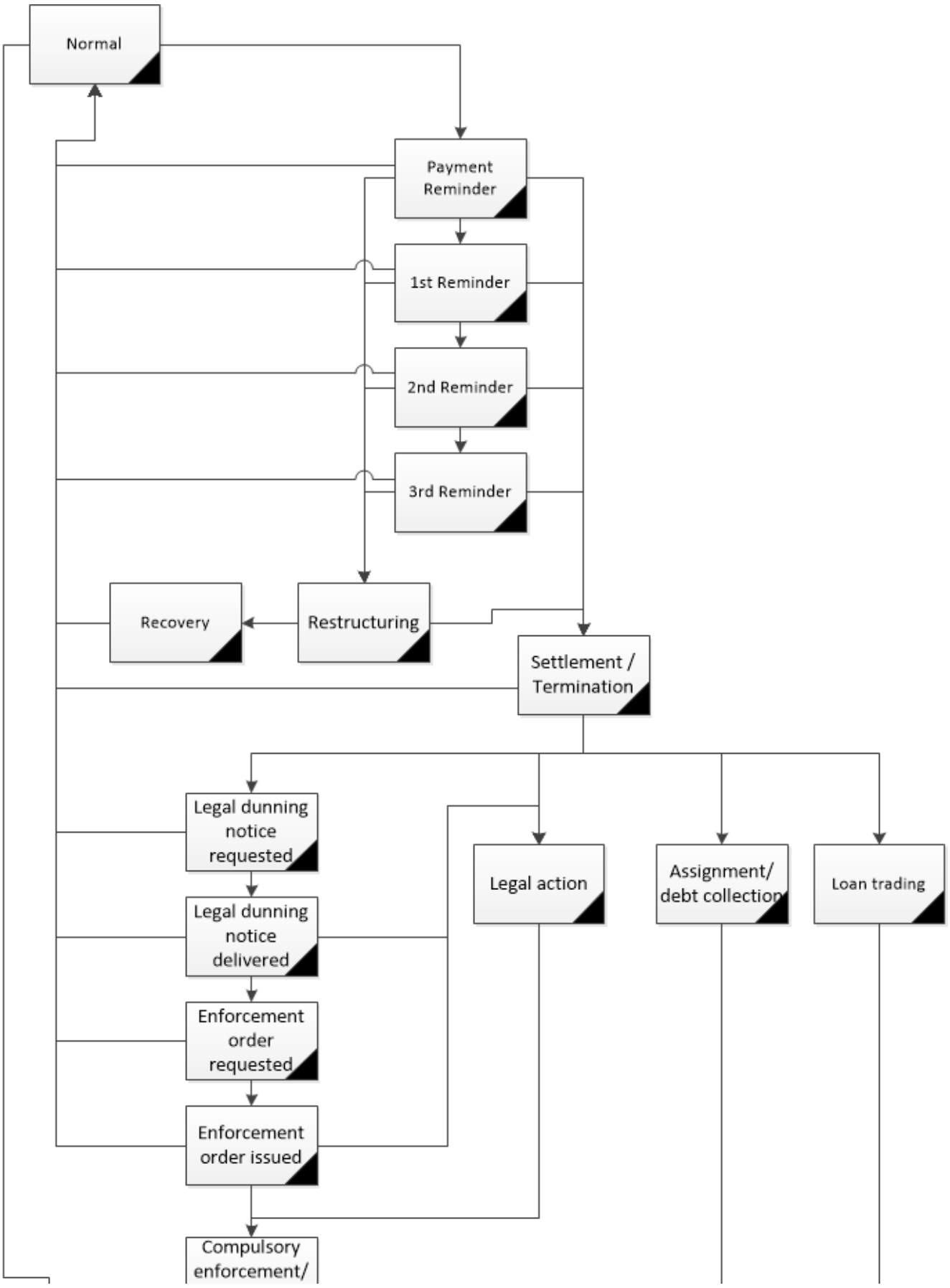
Problem Loan Management

Different sectors play different roles in the processing of problem loans. The individual sectors (workout units) are usually assigned specific tasks, which often require specialist knowledge at the employee and management level for effective and efficient processing.

The individual processes and procedures in problem loan management are usually designed differently depending on the respective bank. These customer-specific requirements are defined and stored in the software using a “business process model” and can be adapted to new requirements at any time.

The figure below shows an example of a procedure that can be used in problem loan processing.

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